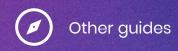
# The Guidebook for International 1688 Buyers

March 2025 version









# Beginner's guide for international buyers



1. Set up an Alipay Personal Account



4. Authorise your 1688 account with WorldFirst

**1688**.com

2. Set up a 1688 account



5. Make an order on 1688.com

**WorldFirs**<sup>†</sup>

3. Set up a World account



6. Make payment on 1688.com

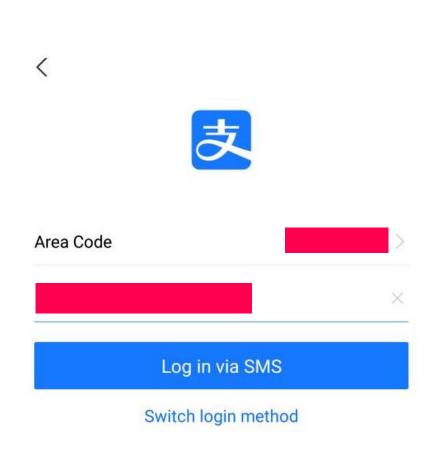
# 1. How to register for an Alipay Personal Account?



Register for an Alipay Personal Account

## Register an Alipay Personal Account







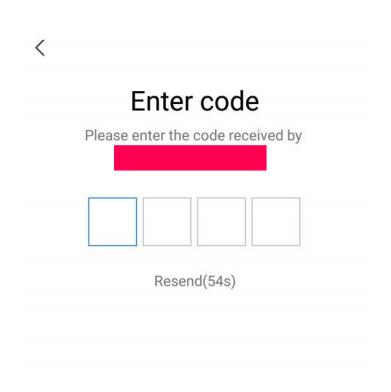
A

# Why do you need to register for an Alipay personal account?

An Alipay personal account is necessary for verification of 1688 account is already verified you may skip this.

### Enter code for account verification

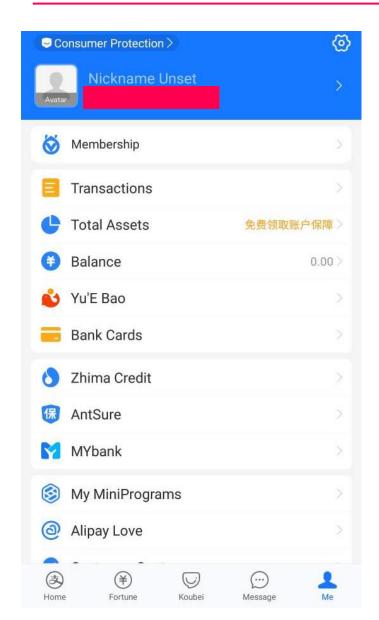


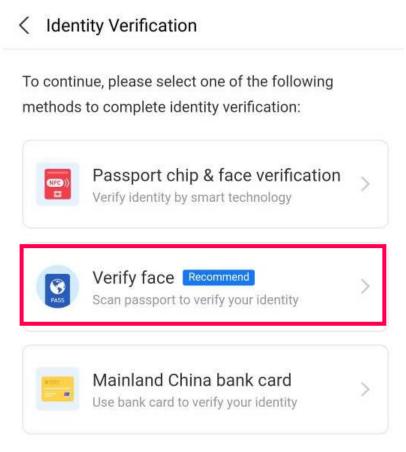


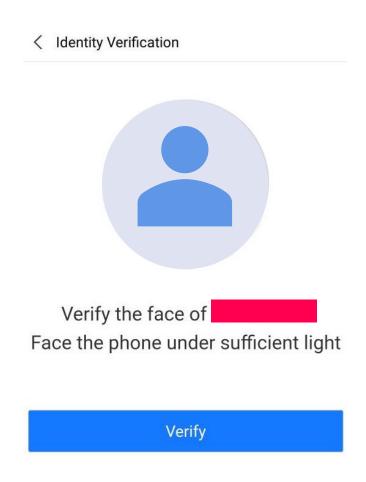


# **Verify Identity**





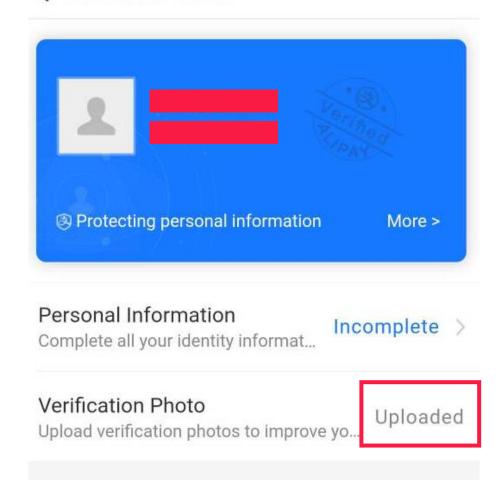




# Register location and address



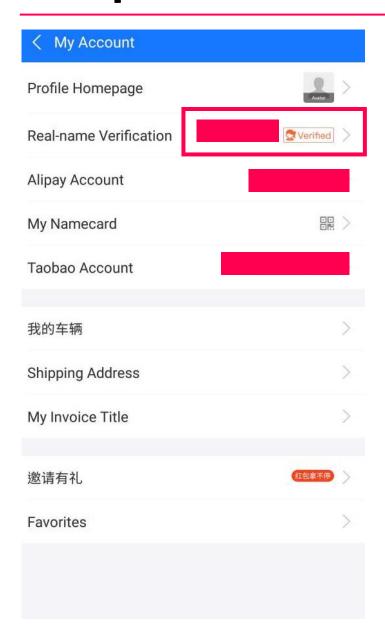
### < Verification Center



< Address	
Location	海外海外 >
Address	
Sav	е

# **Complete Personal Details**





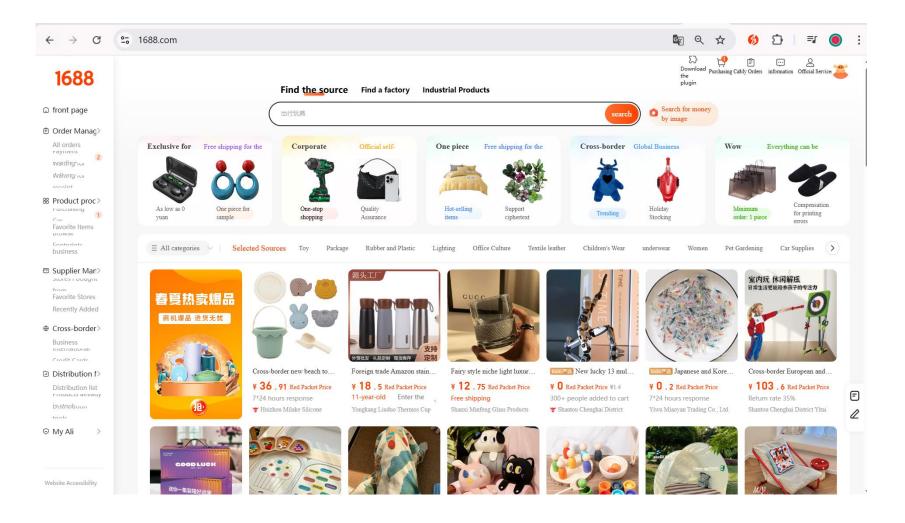
# 2. How to register for a 1688 account?

**1688**.com

Register for a 1688 account

# Open the 1688.com official website

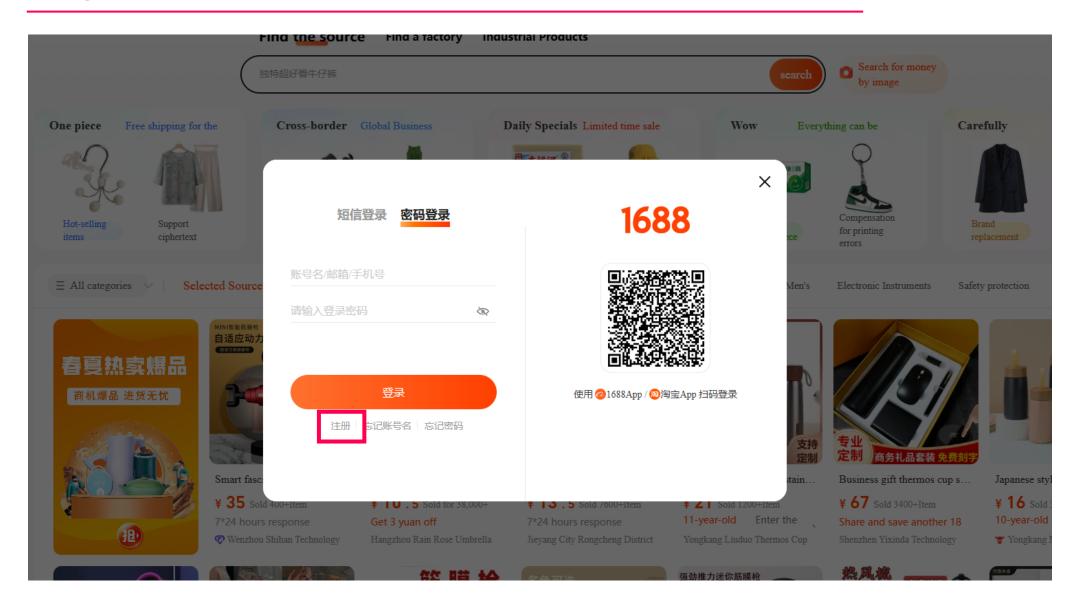




# How to navigate in English?

- Click the Google Translate icon in the address bar.
- 2. Click **Settings** (۞).
- 3. Enable "Always translate Chinese".

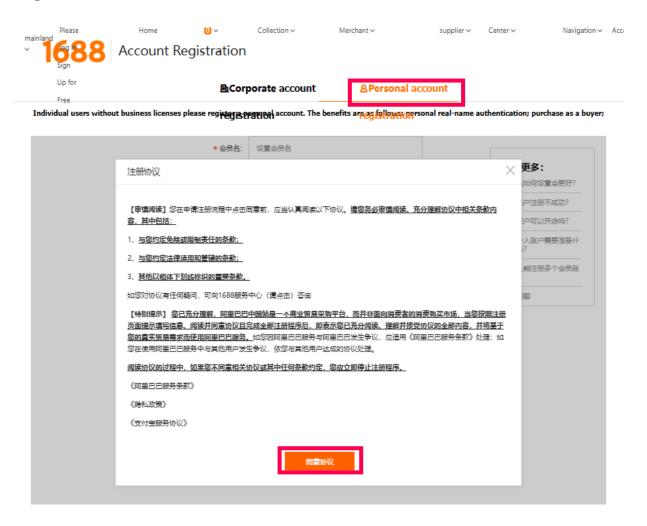






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If you are an international buyer (not a buyer in China), please register for <u>personal account</u> (个人账户注册)





### Enter your details





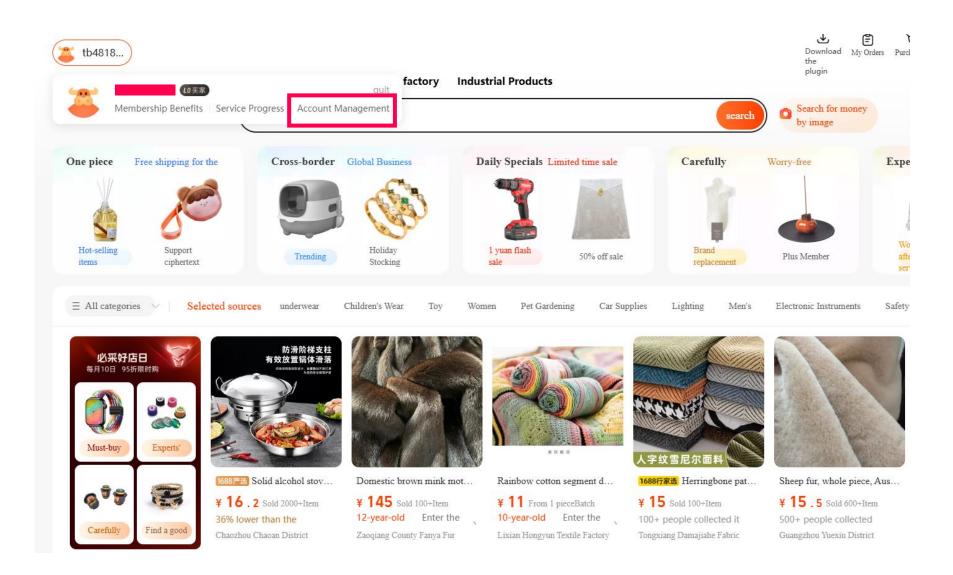
**鱼企业账户注册 8 个人账户注册** 

无企业营业执照的个人用户请注册个人账户。权益如下: 做个人实名认证; 作为买家身份采购;



# Verify your 1688 account





# Verify your 1688 account with Alipay personal account



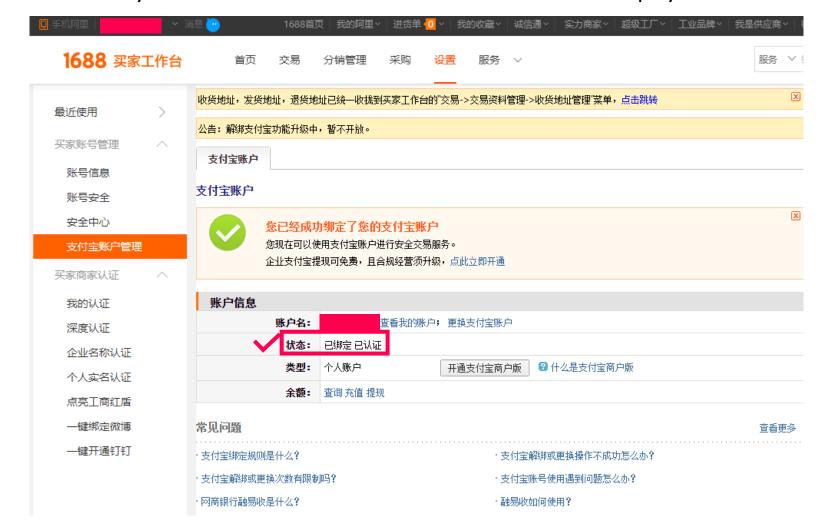
- 1. Click Alipay account management '支付宝账户管理'
- 2. Select '现在去认证' to verify your account



# Verify your 1688 account with Alipay personal account



Once your status has been authenticated '已绑定已认证', you can start to authorise your 1688 account with WorldFirst to make 1688 payments.



# 3. How to register for a World account?

WorldFirst

Register for a World account

# Visit portal.worldfirst.com/register



WorldFirst		<b>⊕</b> English ∨
	Select country	Your Account

### Where is your business based?

Select the country where your business is registered - or the main country where you operate if not registered.

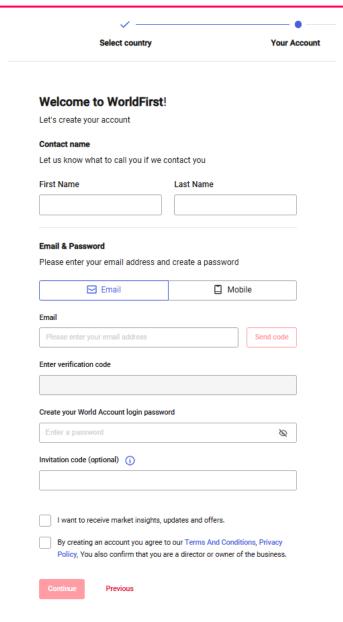
#### Country

Please select your country or region

Go to

## Complete your registration with WorldFirst







### Why do you need to link a World account?

The World Account provides multicurrency accounts with 3 features:

- To receive funds,
- Manage funds in multiple currencies and
- Make payments our competitive rates provide overall cost savings in FX conversions

# 4A. Authorise your 1688 account with WorldFirst



Authorise your 1688 account with WorldFirst

# Verify your 1688 account with Alipay personal account

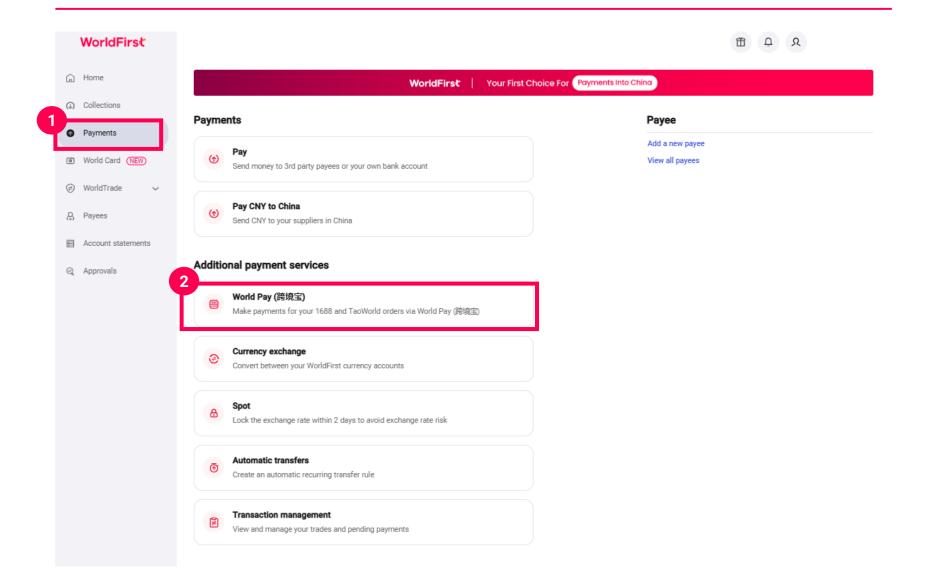


- 1. Click Alipay account management '支付宝账户管理'
- 2. Select '现在去认证' to verify your account



# Go to 'Payments' > 'World Pay' in your WorldFirst Portal





### Click 'Authorise 1688.com accounts'



Payments and FX > World Pay (跨境宝) World Pay (跨境宝) Enjoy faster payments for 1688 and TaoWorld orders directly with your WorldFirst account balance! Available balance (CNH) ② Go to set notification preference > 0 You can Convert or Topup to increase your CNH balance Not activated TaoWorld 跨境供货平台 How to make payments with World Pay (跨境宝) Step 1: Authorise a 1688.com account in your World Account Step 2: Visit 1688.com to place an order using your authorised 1688.com account Step 3: Select '跨境宝' as your payment method on 1688.com Step 4: Ensure your World Account has sufficient CNH balance or convert other currency balances to CNH currency account. View World Pay (跨境宝) FAQs 〉 Purchase on 1688.com now 〉 Total authorised 1688.com accounts 0 /20 Payment fee ① Standard rate 0.8% Manage linked 1688.com accounts Recent World Pay (跨境宝) Statement Statement download history

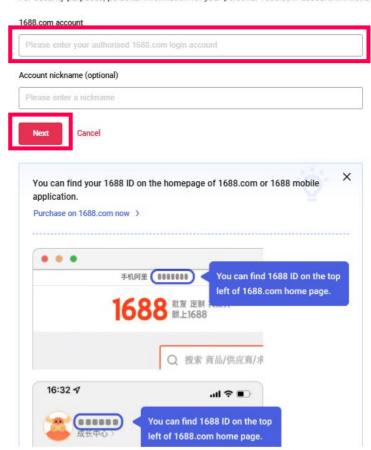
## Authorise your 1688.com account





#### Authorise 1688.com accounts

For security purposes, personal information for your personal 1688.com account will not be displayed. Please ensure the accuracy of information entered for your authorized 1688.com account.



## Read and agree with the agreement



Authorise Confirm Activation result authorisation agreement

#### Confirm authorisation agreement

#### Account details









Verification	×
A 6-digit code has been sent to +6	
Resend(57)	
Change Method	
	Confirm

# And you've successfully authorised your 1688 account to WorldFirst!



Authorise Confirm Activation result

1688.com account authorisation
agreement



#### You have successfully activated World Pay (跨境宝) service

Start paying with World Pay (跨境宝) on 1688.com

Return to "Manage 1688.com accounts"

Return to World Pay (跨境宝) main page

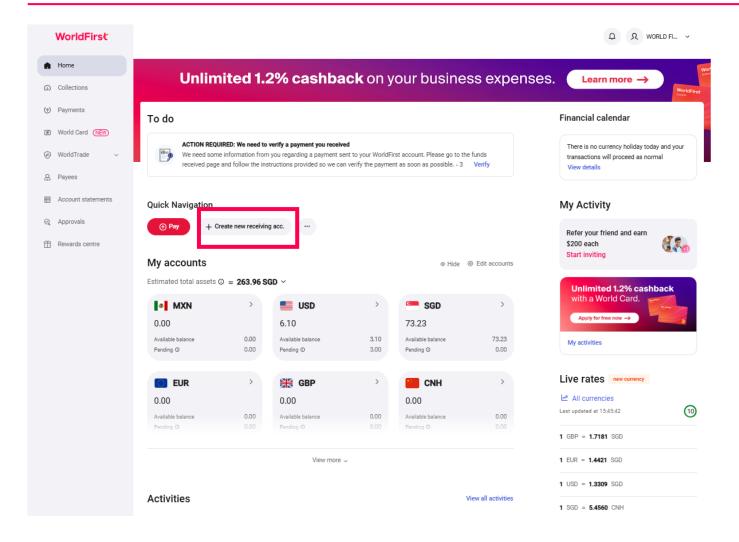
# How to make payments with World Pay (跨镇宝) Step 1: Authorise a 1688.com account in your World Account Step 2: Visit 1688.com to place an order using your authorised 1688.com account Step 3: Select 跨镇宝 as your payment method on 1688.com Step 4: Ensure your World Account has sufficient CNH balance or convert other currency balances to CNH currency account.

# 4B. How to top up into World Account

Top up your preferred currency to reach a sufficient CNH (offshore Chinese Yuan) balance in WorldFirst to complete your purchases on 1688.com



# Login and select 'Create new receiving acc' on your WorldFirst dashboard





You can receive in CNH (Offshore Chinese Yuan), USD, SGD, HKD, GBP, EUR, AUD, JPY, NZD, CAD, MYR, THB, IDR, PHP, HKD. Please choose a currency that WorldFirst can receive to top up.

To add a new receiving account, refer to this guide

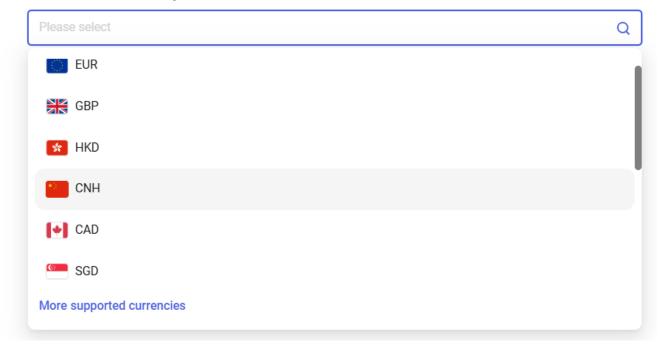


## Select a currency

#### **WorldFirs**t

### **Create a Receiving Account**

#### Please select a currency



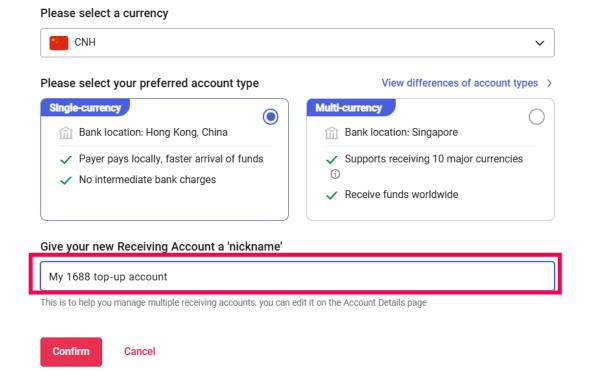
# Give your receiving account a name



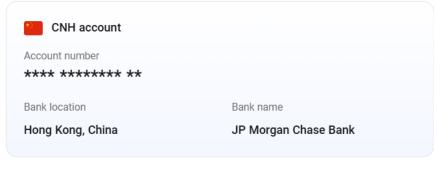
#### **WorldFirst**



#### **Create a Receiving Account**



### Preview the account you will create A



Supported receiving currency

- Only CNH can be collected, funds in other currencies will be returned
- Only Hong Kong, China JP Morgan Chase Bank account(s) can be opened now

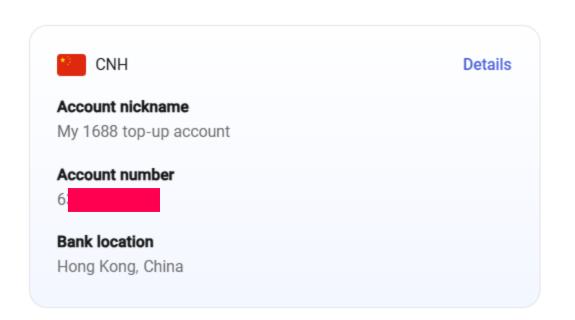
Supported collection methods

#### Inside Hong Kong(China), takes 0-1 days

- Domestic GIRO/ACH Transfer
- Domestic CHATS Transfer

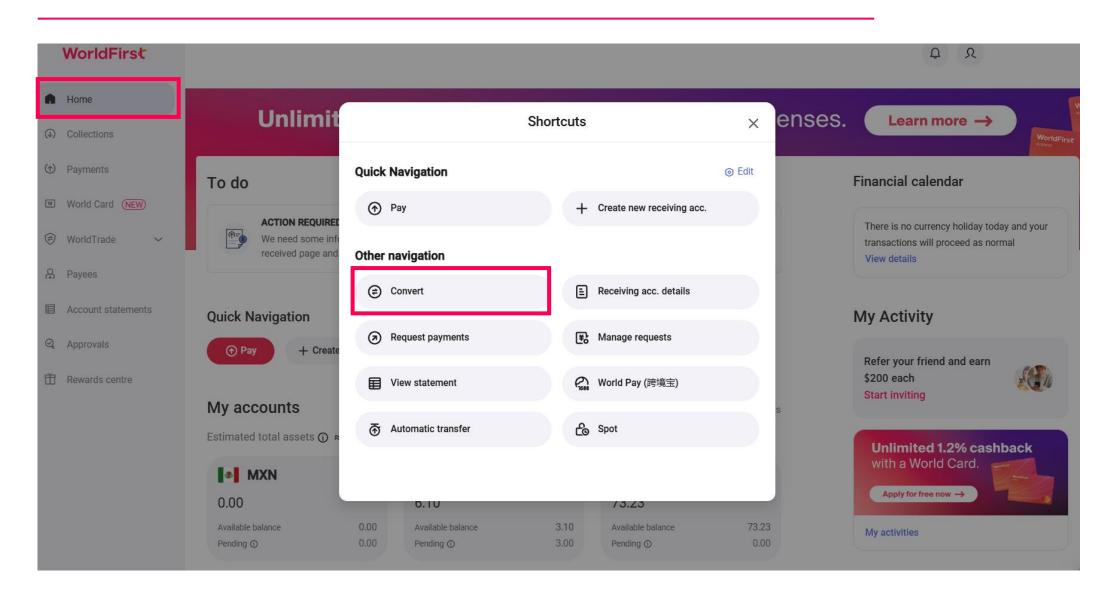
# Your receiving account is instantly created! Ant International WorldFirst





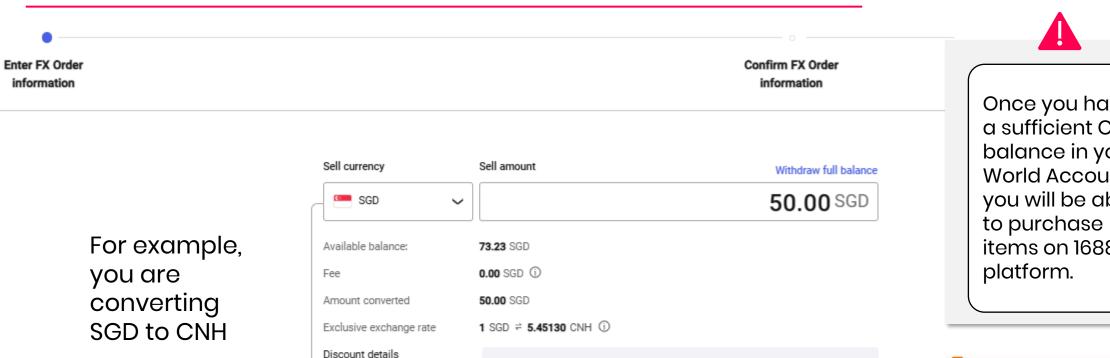
### Select "Convert" to convert funds into CNH





### Enter the amount you wish to convert





No discount

Buy amount

0.00 CNH

 $\sim$ 

Once you have a sufficient CNH balance in your World Account, you will be able items on 1688

跨境宝 外币采购, 大额无忧 支付宝 支付宝知托付 银行转账 大额轻松付, 担保无忧 收款户名: 杨宏梅

272.56 CNH



Buy currency

Balance

CNH

Back

# 5. How to make an order on 1688.com?



Make the order on 1688.com

### Go to 1688.com

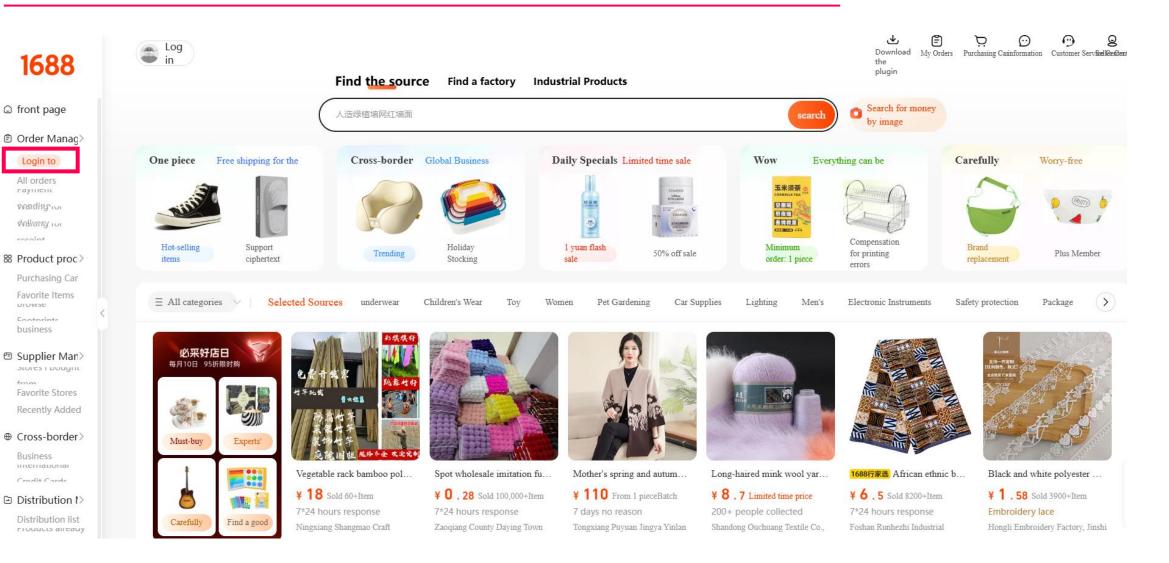
гауппень

receipt

business

Business





# Login to your 1688.com account





短信登录 密码登录

+65 ~ 请输入手机号

请输入验证码

获取验证码

登录

注册 | 忘记账号名 | 忘记密码

1688



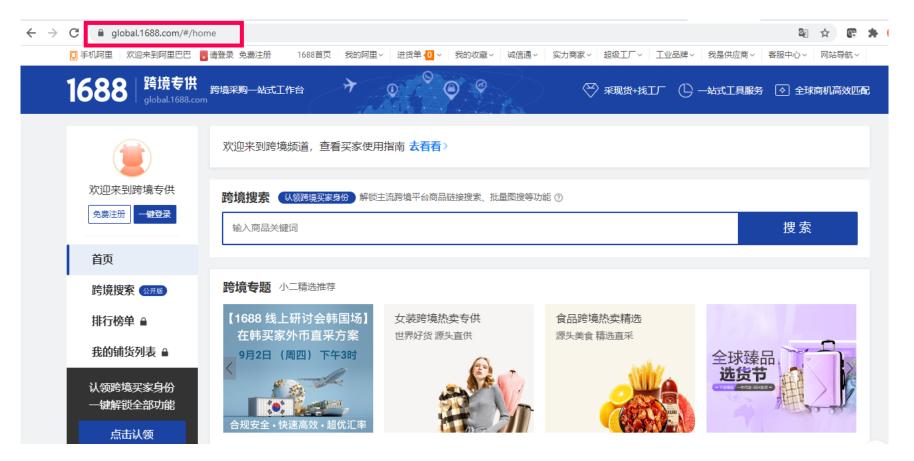
使用 @1688App / @淘宝App 扫码登录







Visit global.1688.com/#/home to browse products for international buyers



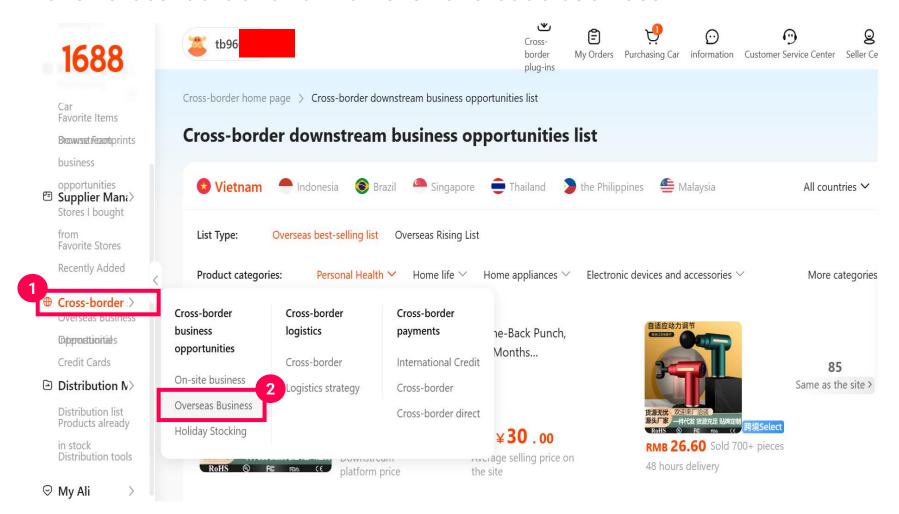
Are the suppliers in cross border 1688 account same as the regular 1688 account?

They are the same on 1688.com, but on 1688 cross border page (global.1688.com), the identified sellers will know the needs of cross border ecommerce sellers better.

## Search for the hottest items via this page



### Click cross-border and then click overseas business

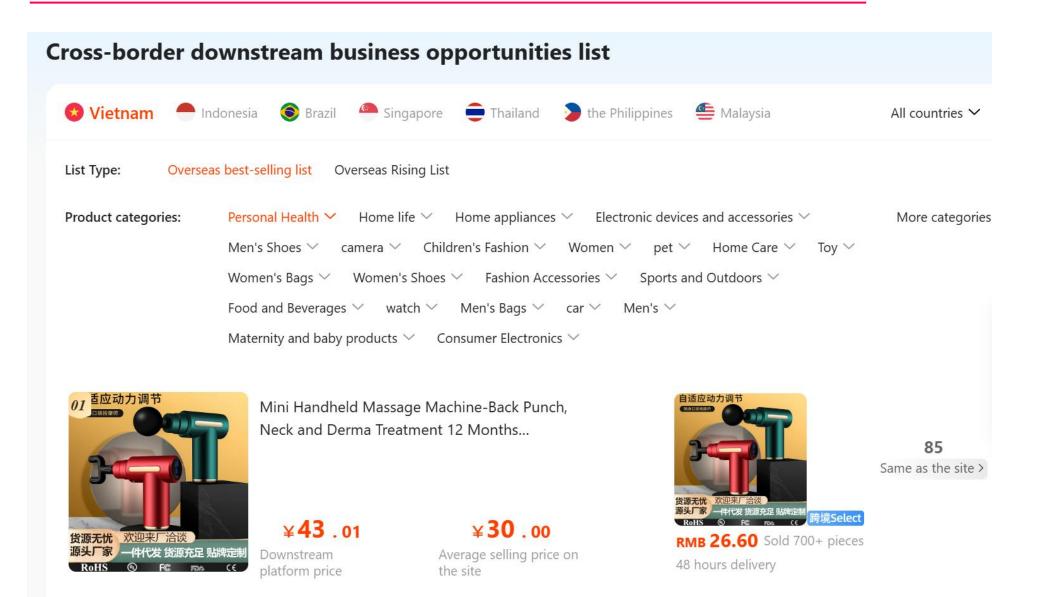


0

The cross border option is designed for an overseas ecommerce seller. You can search for a specific product with the product link or image.

# Filter search by region and product category Ant International WorldFirst





# 6. How to make payment on 1688.com?



Make payment on 1688.com using World Pay solution

### Select quantity and click order

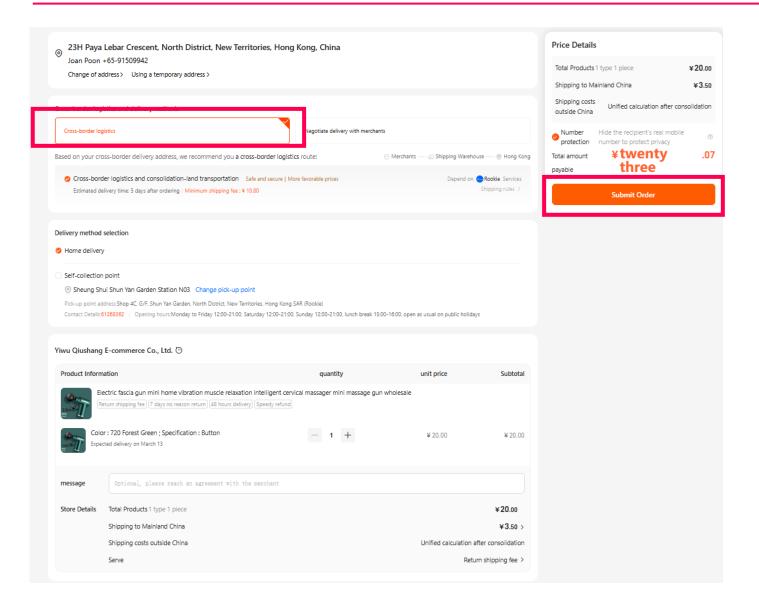




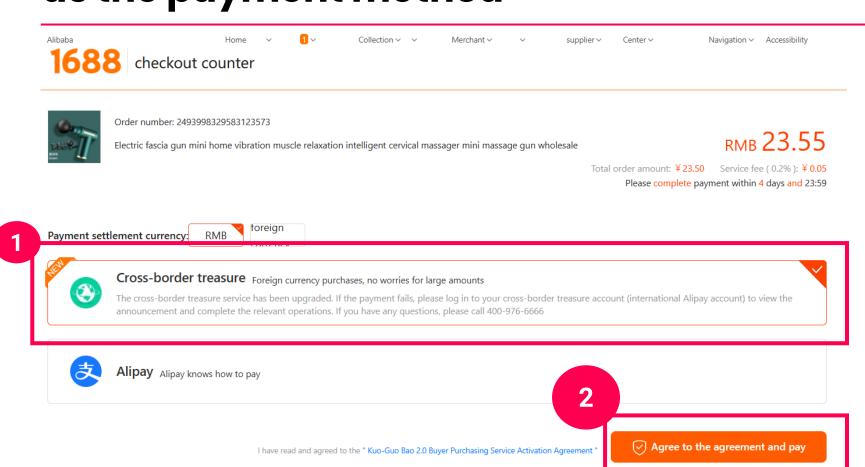
¥20.00 1 piece	reason return · Late delivery must be compensated
· Speedy refund ∨	reason return bate delivery mast be compensated
Shipping Wenzhou, Zhejiang	New Territories, Hong Kong, China
This product is not cu	rrently available for purchase in the current country/region
207 <b>.</b> 0207	
color	
720 Forest Green 720 Sp	pace Gray 720 Excellent Red
720 Dark Black	
720 Dark Black	
Specification	
button	¥ 20 14810 in stoo - 1 +
	£20.00 The freight is subject to the following single page displa
1 item selected Product amount 3	
1 item selected Product amount 3  Order now	Add purchase cart Collection (305

## Select cross border logistics and submit





# Choose 'Cross-border treasure' as the payment method







# Is World Pay the only payment solution for overseas buyers?

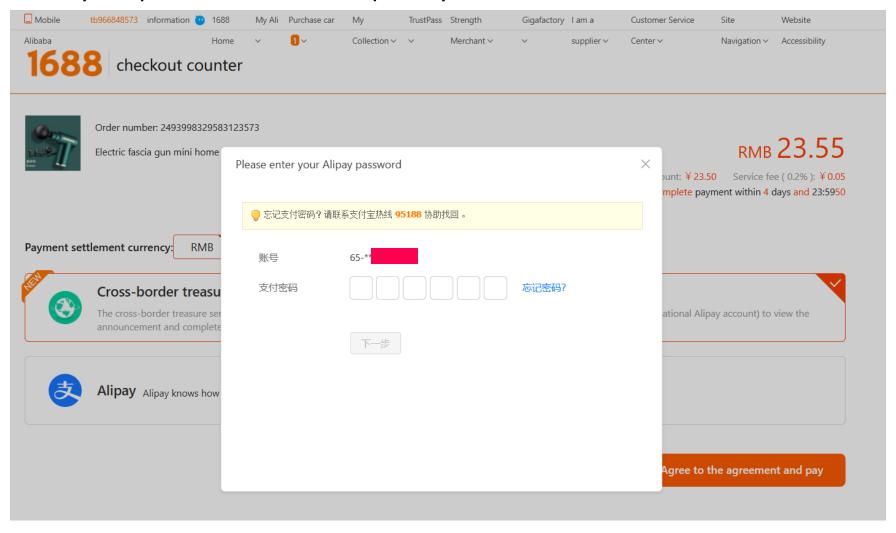
For international buyers, you're able to pay by World Pay (provided by WorldFirst), credit/ debit cards or Alipay (limited to certain regions only)

Payment fee charges apply for World Pay (0.8%) and credit/ debit card (1.0%).

# Input the Alipay personal account password & Ant International WorldFirst



### Enter your password and complete your order!





### **SEA Customer Service**



+65 6805 4380



seaclients@service.worldfirst.com

Phone hours: Monday to Friday 09:00 – 17:00 local time Email enquiries: We will reply you within 1-2 working days